

**CLOSING REFLECTION**

**What key learnings do you see that cut across the interviews?**

<b>Create &amp; Sustain Focused and Engaged Participation</b>	<b>Virtual Design Requires Double the Work</b>	<b>Commit to learning about and continuous use of virtual platforms</b>	<b>Expectations Are Collaboratively Designed</b>	<b>Develop the tool chest and the criteria for selection</b>	<b>Build Participant Comfort with Technology</b>
<b>Time is a Critical Consideration</b>	<b>Always Accessible Orienting Tools for Participants</b>	<b>Requires New Facilitator Roles</b>	<b>Thorough Participant Preparation</b>		
<b>Participant</b>	<b>1) Read the title cards in response to the focus question. What is a key word or phrase?</b>	<b>2) What has become clear to you?</b>	<b>3) What is still unclear?</b>	<b>4) What does this mean for us, what is the significance of what we have done?</b>	<b>5) What decisions need to be made or actions taken in order to move forward?</b>
<b>Catherine Tornbom</b>	Thorough	The nuances of design for virtual platform	The title is clear, but the concept is still in development- requires new facilitator roles. This will take some time to create a body of knowledge and experience.	I see this being used by our network, maybe being introduced during the Annual Meeting in 2010 - as an introduction to the virtual realm.	Create some teams to flesh out the the titles as guidelines.
<b>Jahn Ballard</b>	Expectations are collaboratively designed	facilitator teams are crucial - with clear divisions of labor	learning curve for doing the technical piece on google docs	we have a simple and powerful workshop tool that is free	how to address 3 efficiently and effectively
<b>Sunny Walker</b>	Commit	If I'm going to do this, I need to take some SERIOUS time to get inside it	How this might work if someone doesn't have maestroconference	GREAT tool for Consensus Workshop online, much more practice needed -- perhaps writing procedures.	How we will build a stronger shared body of evidence that this is a good way to go -- and learn the flaws or "cons" to still be addressed.
<b>Cheryl</b>	Virtual meetings require more prework, careful design, and participant education.	Learning to do this work is best done collaboratively.	The tool box is an ever expanding and unknowable bunch of potential!	We are gaining comfort ourselves for this work with others.	We need to continue to share these insights and practice with other TTN members.
<b>Sheila</b>	New, double, comfort	Even simple technology is challenging	How to overcome all the barriers to virtual collaboration	We were able to get an in-depth, meaningful conversation going, finally!	What is the commitment of this group to really make this work come to life?
<b>Ester Mae</b>	Prep Time Client	That this work would be easier if I could talk - this work remains challenging	How to stay ahead of technology glitches		Keep practicing and try and pretend that I'm fearless